

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES
HEALTH AND RECOVERY SERVICES ADMINISTRATION
Olympia, Washington**

To: All Providers (Except Pharmacy Providers that submit claims via the Point of Sale (POS) System)
Information Technology Administrators
Billing Clearinghouses
Billing Software Vendors

Memorandum No: 06-81
Issued: October 5, 2006

From: Douglas Porter, Assistant Secretary
Health and Recovery Services
Administration (HRSA)

For information, contact:
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Subject: National Provider Identifier (NPI) and Medicaid Provider Number required for electronic and paper claims on and after May 23, 2007 and until ProviderOne is implemented.

Effective on and after May 23, 2007 and until ProviderOne is implemented, the Department of Social and Health Services (DSHS) will require both the NPI and Medicaid Provider Number be included on electronic and paper claims submitted to DSHS.

A separate instruction will be sent to Pharmacy providers who submit claims via the Point of Sale (POS) system.

What has changed?

The Health Insurance Portability and Accountability Act (HIPAA) requires healthcare providers and healthcare clearinghouses to use the National Provider Identifier (NPI) on and after May 23, 2007 to identify healthcare providers on standard HIPAA transactions. The HIPAA transactions impacted by the NPI are:

- 837 – Electronic Claim
- 835 – Remittance Advice
- 277U – Claims Status for Pended Claims
- 276/277 – Claims Status Inquiry & Response
- 270/271 – Benefit Eligibility Inquiry & Response
- 278 – Prior Authorization Request

DSHS is implementing a new Medicaid Management Information System (MMIS) called ProviderOne, and will implement the NPI in this system. ProviderOne is tentatively scheduled for implementation in December 2008. As a result, it is critical for providers to inform their information technology administrators, billing clearinghouses, and billing software vendors that on and after May 23, 2007 and until the ProviderOne system is implemented, DSHS will require:

- ***Both the Medicaid Provider Number and NPI to be listed on electronic and paper claims to ensure payment.***
- Healthcare providers, healthcare clearinghouses, and software vendors to continue to ***support the inclusion of both the Medicaid Provider Number and NPI*** on electronic and paper claims through their billing systems.

DSHS will continue to ***include the Medicaid Provider Number*** on outbound HIPAA transactions (835, 277U, 277, 271, and 278) ***and the paper RA.***

Billing instructions will be updated to inform providers of where they need to put the NPI and Medicaid Provider Number on the paper claim forms (CMS-1500 (08/05), UB-04, and ADA Dental).

The loops and data elements impacted for the **837 Professional Claim** are:

2010AA BILLING PROVIDER NAME
NM109 Billing Provider NPI
REF02 Billing Provider Medicaid Provider Number
2010AB PAY-TO-PROVIDER NAME
NM109 Pay-To-Provider NPI
REF02 Pay-To-Provider Medicaid Provider Number
2310A REFERRING PROVIDER NAME
NM109 Referring Provider NPI
REF02 Referring Provider Medicaid Provider Number
2310B RENDERING PROVIDER NAME
NM109 Rendering Provider NPI
REF02 Rendering Provider Medicaid Provider Number
2310C PURCHASE SERVICE PROVIDER NAME
NM109 Purchase Service Provider NPI
REF02 Purchase Service Provider Medicaid Provider Number
2310D SERVICE FACILITY NAME
NM109 Service Facility NPI
REF02 Service Facility Medicaid Provider Number
2310E SUPERVISING PROVIDER NAME
NM109 Supervising Provider NPI
REF02 Supervising Provider Medicaid Provider Number
2420A RENDERING PROVIDER NAME
NM109 Rendering Provider NPI
REF02 Rendering Provider Medicaid Provider Number
2420B PURCHASED SERVICE PROVIDER NAME

NM109 Purchased Service Provider NPI
REF02 Purchased Service Provider Medicaid Provider Number
2420C SERVICE FACILITY LOCATION
NM109 Laboratory or Facility NPI
REF02 Laboratory or Facility Medicaid Provider Number
2420D SUPERVISING PROVIDER NAME
NM109 Supervising Provider NPI
REF02 Supervising Provider Medicaid Provider Number
2420E ORDERING PROVIDER NAME
NM109 Ordering Provider NPI
REF02 Ordering Provider Medicaid Provider Number
2420F REFERRING PROVIDER NAME
NM109 Referring Provider NPI
REF02 Referring Provider Medicaid Provider Number

The loops and data elements impacted for the **837 Institutional Claim** are:

2010AA BILLING PROVIDER NAME
NM109 Billing Provider NPI
REF02 Billing Provider Medicaid Provider Number
2010AB PAY-TO-PROVIDER NAME
NM109 Pay-To-Provider NPI
REF02 Pay-To-Provider Medicaid Provider Number
2310A ATTENDING PHYSICIAN NAME
NM109 Attending Physician NPI
REF02 Attending Physician Medicaid Provider Number
2310B OPERATING PHYSICIAN NAME
NM109 Operating Physician NPI
REF02 Operating Physician Medicaid Provider Number
2310C OTHER PROVIDER NAME
NM109 Other Provider NPI
REF02 Other Provider Medicaid Provider Number
2310D REFERRING PROVIDER NAME
NM109 Referring Provider NPI
REF02 Referring Provider Medicaid Provider Number
2310E SERVICE FACILITY NAME
NM109 Service Facility NPI
REF02 Service Facility Medicaid Provider Number
2420A ATTENDING PHYSICIAN NAME
NM109 Attending Physician NPI
REF02 Attending Physician Medicaid Provider Number
2420B OPERATING PHYSICIAN NAME
NM109 Operating Physician NPI
REF02 Operating Physician Medicaid Provider Number
2420C OTHER PROVIDER NAME
NM109 Other Provider NPI
REF02 Other Provider Medicaid Provider Number

The loops and data elements impacted for the **837 Dental Claim** are:

2010AA BILLING PROVIDER NAME
NM109 Billing Provider NPI
REF02 Billing Provider Medicaid Provider Number
2010AB PAY-TO-PROVIDER NAME
NM109 Pay-To-Provider NPI
REF02 Pay-To-Provider Medicaid Provider Number
2310A REFERRING PROVIDER PHYSICIAN NAME
NM109 Referring Provider NPI
REF02 Referring Provider Medicaid Provider Number
2310B RENDERING PROVIDER NAME
NM109 Rendering Provider NPI
REF02 Rendering Provider Medicaid Provider Number
2310C SERVICE FACILITY NAME
NM109 Service Facility NPI
REF02 Service Facility Medicaid Provider Number
2310D ASSISTANT SURGEON NAME
NM109 Assistant Surgeon NPI
REF02 Assistant Surgeon Medicaid Provider Number
2420A RENDERING PROVIDER NAME
NM109 Rendering Provider NPI
REF02 Rendering Provider Medicaid Provider Number
ASSISTANT SURGEON NAME
NM109 Assistant Surgeon NPI
REF02 Assistant Surgeon Medicaid Provider Number

To learn more about the NPI, go to the DSHS NPI website <http://maa.dshs.wa.gov/dshshipaa>

To learn more about the ProviderOne project, go to the ProviderOne website at <http://mmis.dshs.wa.gov/>.

To obtain your federal NPI number, visit <https://nppes.cms.hhs.gov/NPPES/Welcome.do> or call the toll-free numbers listed below:

- 800.464.3203
- 800.692.2336 (TTY)

How do I conduct business electronically with HRSA?

You may conduct business electronically with HRSA by accessing the WAMedWeb at <http://wamedweb.acs-inc.com>.

How can I get HRSA's provider documents?

To obtain HRSA's provider numbered memoranda and billing instructions, go to HRSA's website at <http://maa.dshs.wa.gov> (click on the *Billing Instructions/Numbered Memoranda* or *Provider Publications/Fee Schedules* link).

To request a free paper copy from the Department of Printing:

1. **Go to:** www.prt.wa.gov (Orders filled daily.)
 - a) Click *General Store*.
 - b) If a **Security Alert** screen is displayed, click **OK**.
 - i. Select either *I'm New* or *Been Here*.
 - ii. If new, fill out the registration and click *Register*.
 - iii. If returning, type your email and password and then click *Login*.
 - c) At the **Store Lobby** screen, click *Shop by Agency*. Select *Department of Social and Health Services* and then select *Health and Recovery Services Administration*.
 - d) Select *Billing Instructions, Forms, Healthy Options, Numbered Memo, Publications, or Document Correction*. You will then need to select a year and then select the item by number and title.
2. **Fax/Call:** Dept. of Printing/Attn: Fulfillment at FAX 360.586.6361/ telephone 360.586.6360. (Orders may take up to 2 weeks to fill.)